

**New Mexico Taxation & Revenue Department
Monthly Executive Dashboard as of September 30, 2014**

| | |
|----------------------------|----------------|
| Office of the Secretary - | (505) 827-0341 |
| Administrative Services - | (505) 827-0369 |
| Audit and Compliance - | (505) 827-0900 |
| Motor Vehicle - | (505) 827-2296 |
| Property Tax - | (505) 827-0870 |
| Revenue Processing - | (505) 827-0800 |
| Tax Fraud Investigations - | (505) 841-6544 |

| | | | |
|----------------------------|--|---|----------------------------|
| NMTRD Exec Staff: | Secretary- Demesia Padilla, CPA | Deputy Secretary - John Monforte | ASD - Vacant |
| ITD - Greg Saunders | ACD - Lizzy Vedamanikam | Hearings - Monica Ontiveras | RPD - Terry Rister |
| MVD - Mark Williams | PTD - Caesario Quintana | General Counsel - Brad Odell | TFID - Alvan Romero |

| Audit & Compliance Division (ACD) | | |
|--|--------------------------|--------------------|
| Collections | September Amount | YTD Amount |
| Collections Goal | \$ 17,887,174 | \$ 214,646,086 |
| Actual Collections | \$ 18,399,032 | \$ 60,491,749 |
| Percent of Goal | 103% | 28% |
| Tax Credits (YTD Only) | Credit Conts Completed | |
| Film Production Credit | | 11 |
| High Wage Credit | | 32 |
| Investment Credit | | 2 |
| Technology Jobs Credit | | 4 |
| Rural Jobs Credit | | 0 |
| Advanced Energy Credit | | 0 |
| Alternative Energy Credit | | 0 |
| Total | | 49 |
| Compliance | September Amount / Count | YTD Amount / Count |
| Refunds Stopped | \$ 831,918 | \$ 2,971,258 |
| Bankruptcy Collections | \$ 292,952 | \$ 499,040 |
| Compliance Assessments | \$ 2,685,777 | \$ 17,720,682 |
| Bankruptcy Proofs # | 40 | 135 |
| PIT Project Notices # | 847 | 6,441 |
| Audits in Progress | September Count / Amount | YTD Count / Amount |
| # Rec'd for Review | 104 | 248 |
| # Assessed | 75 | 197 |
| Amount Assessed | \$ 11,508,506 | \$ 26,253,014 |
| Notes from ACD | | |
| *The collections goal YTD is the annual goal for FY15. The snapshot of the YTD goal and collections would be, collections goal of \$53,661,521 with actual collections of \$60,491,749, which represents 112.7% of our goal. | | |

| Financial Distribution Bureau (ASD) Fiscal Year 2015 Distribution | | | | | | |
|---|--------------------|--------------------|-----------------------|----------------------|--------------------|--------------|
| Tax Categories | Current Month FY15 | Last Year MTD FY14 | Current Year FY15 YTD | Last Year FY14 YTD | YTD \$ Change | YTD % Change |
| Combined Reporting System | \$ 452,475,732 | \$ 401,792,287 | \$ 1,245,110,615 | \$ 1,200,501,478 | \$ 44,609,136 | 4% |
| Oil & Gas Taxes | 116,098,110.21 | 89,096,237.35 | 357,336,058.07 | 270,931,912.24 | 86,404,145.83 | 32% |
| CFT/MVET/Weight Distance | 52,374,715.13 | 51,754,882.82 | 171,796,353.66 | 164,223,349.32 | 7,573,004.34 | 5% |
| Personal Income Tax | 18,883,432.29 | 16,601,807.22 | 100,230,261.35 | 103,056,013.52 | (2,825,752.17) | -3% |
| Corporate Income Tax | 33,119,589.67 | 7,587,507.29 | 77,737,743.31 | 63,238,267.91 | 14,499,475.40 | 23% |
| Royalties from Leasing MVD Data | 691,105.78 | 697,348.17 | 1,982,872.07 | 2,116,398.08 | (133,526.01) | -6% |
| Other Programs | 19,484,601.61 | 18,370,368.13 | 61,080,411.49 | 65,554,696.67 | (4,474,285.18) | -7% |
| Total | 693,127,287 | 585,900,438 | 2,015,274,315 | 1,869,622,116 | 145,652,199 | 8% |

| Tax Fraud Investigation Division (TFID) | | | |
|---|---|--|------------------|
| Original Entry Date | Case Description | Disposition | Disposition Date |
| 9/4/2014 | Forgery and Fraud | A man was arrested by the New Mexico State Police after he allegedly sold over 600 phony medical cards to truck drivers so that they could obtain a commercial driver's license. The man, a former chiropractor, is accused of selling the fraudulent medical cards to potentially unqualified drivers at truck stops and his place of business. He has been charged with 609 counts of fraud and three counts of forgery. MVD and TFID both assisted the Department of Public Safety in this investigation. | 9/30/2014 |
| 9/15/2014 | Embezzlement | A woman pled guilty to a third-degree embezzlement charge on Monday and was sentenced to three years supervised probation and ordered to pay \$5,000 in restitution to Tri-County's insurance company Philadelphia Insurance Company. She will be granted a conditional discharge if she meets all her probation and restitution requirements. A Taos Grand Jury indicted the same woman in July 2012 on second-degree and third-degree embezzlement charges for stealing over \$26,099 from Tri-County Community Services in Taos. She reportedly embezzled the funds between July 2009 and May 2010 for personal use while she was employed by the non-profit organization. | 9/30/2014 |
| Audits Received & Approved | <ul style="list-style-type: none"> • IA 14-118 SIMMs Building IRS Safeguard Inspection Report • IA 14-119 Santa Fe District Office IRS Safeguard Inspection Report • IA 14-117 ASAP MVD Super Title Company • IA 14-120 Duplicate Warrant Follow-Up | | |

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| Property Tax Division (PTD) | | | | |
|--|------------------|------------------|-----------|------------|
| Delinquent Property Tax Bureau | Goal | Actual Results | % of Goal | Goal Type |
| Delinquent Accounts Worked | 12,000 | 8,350 | 70% | Cumulative |
| Scheduled Delinquent Tax Sales | 33 | 33 | 100% | Statutory |
| Delinquent Tax Sales # Counties | 33 | 26 | 79% | Cumulative |
| State Assessed Bureau | | | | |
| Full Value of Assessed Properties | \$18,000,000,000 | \$18,229,431,234 | 101% | Cumulative |
| Number Of Companies Reporting | 600 | 580 | 97% | Cumulative |
| Returns Submitted/Completed | 586 | 580 | 99% | Cumulative |
| Appraisal Bureau | | | | |
| Assessor Evaluations Completed | 33 | 33 | 100% | Cumulative |
| Appraisals/Reviews Performed | 53 | 46 | 87% | Cumulative |
| No. of Counties - Scheduled Protest Hearings | 25 | 22 | 88% | Cumulative |

| Personal Income Tax Results (PIT 2013) | | | | |
|--|-----------------|----------------------|-----------------------------|----------------------|
| Returns Processed | September Count | YTD Count | Current Exception Inventory | Exception % |
| Paper Returns | 3,483 | 148,386 | | |
| E-filed Returns | 7,685 | 794,907 | | |
| Total | 11,168 | 943,293 | 720 | 0.08% |
| Refunds Issued | September Count | September Amounts | YTD Count | YTD Amount |
| Paper Check | 3,296 | \$ 2,949,942 | 185,102 | \$ 68,342,170 |
| Direct Deposit | 3,045 | \$ 2,374,521 | 483,261 | \$234,640,104 |
| Total | 6,341 | \$ 5,324,463 | 668,363 | \$302,982,274 |
| Payments Received | September Count | September Amounts | YTD Count | YTD Amount |
| Check | 35,239 | \$ 47,695,951 | 279,992 | \$605,379,982 |
| ACH | 5,339 | \$ 2,861,780 | 47,965 | \$ 21,842,939 |
| Total | 40,578 | \$ 50,557,732 | 327,957 | \$627,222,921 |

Notes from RPD: Payments Received may include payments for multiple previous PIT tax years.

| Motor Vehicle Division (MVD) | |
|--|---------|
| Metric Measure | Results |
| Field Office Arrivals, Average Wait Time & Customer Satisfaction | |
| Customer Arrivals (total) | 113,593 |
| Average Wait Time | 0:13:30 |
| Customer Satisfaction (percentage good/excellent) | 98.45% |
| Call Center Incoming Calls, Average abandon Rate, & Average Wait Time | |
| Calls Coming In (total) | 67,630 |
| Abandon Rate | 35.20% |
| Average Wait Time | 5:02 |
| Customer Satisfaction Average | 61.05% |
| Average Insured Rate | |
| Average Insured Rate | 90.51% |

| Human Resources | |
|--------------------|-------|
| Description | Total |
| Work Orders YTD | 1,112 |
| FTE on TOOL | 1,109 |
| Filled Positions | 944 |
| Vacant Positions | 166 |
| Vacancy Rates | 15% |
| Grievances Pending | 1 |

| Information Technology | | |
|------------------------|------------|------------|
| Common Categories | HelpStar | GenTax |
| Open | 80 | 489 |
| New | 1,385 | 85 |
| Resolved | (1,305) | (55) |
| Net Total | 160 | 519 |

| Protest Office | | | | |
|--------------------------------|---------------|--------------|--------------|--------|
| Activity | Total | Audit | Non-Audit | %Audit |
| Beginning Balance | 401 | 76 | 325 | 19% |
| Protests Acknowledged | 99 | 2 | 97 | 2% |
| Protests Closed | 96 | 4 | 92 | 4% |
| Ending Inventory | 404 | 74 | 330 | 18% |
| Ending Inventory Dollar Amount | \$161,420,408 | \$81,080,307 | \$80,340,101 | 50% |
| Formal Hearings Scheduled | Not Available | | | |
| Legal Working | 302 | | | |
| Inventory in Protest Office | 102 | | | |